

Indian Maritime University
(A Central University, Govt of India)
End Semester Examinations – June 2023

Programme Name: B Sc (NS)

Semester: VI

Subject Code:UG21T4605

Subject Name: Human Resource Management, Development and Leadership.

Date: 02.06.2023

Max Marks: 70

Duration: 03 Hrs

Pass Marks: 35

General Instructions

- (i) All Sections (A, B & C) are to be attempted.
- (ii) Options, if any, are specified in respective section.

Section A

Ten MCQs/Fill in the Blanks of 01 Mark each – Choose the correct answer as applicable.

1. Email is an example of _____ communication.
A Verbal
B Nonverbal,
C upward
D none
2. The selection of best alternative from many alternatives is known as _____
A Option
B Staffing
C Decision Making
D Planning
3. According to Maslow, self-actualization need is a ____
A Physical Need
B High level need
C Medium Level Need
D Psychological Need
4. _____ are cycles in the body that occur roughly across 24 hours.
a. Physical rhythms
b. Mental rhythms

- c. Circadian rhythms
 - d. Emotional rhythms
5. Job at sea demands..... well-being of a sea farer
- A Physical
 - B Emotional
 - C Psychological
 - D All the above
6. The process of evaluating an employee's performance in a job in terms of its requirements is known as _____.
- A. Performance expectation
 - B. Actual performance
 - C. Performance appraisal
 - D. Performance gap
7.is responsible for the entire cargo operation in ports which includes loading, unloading, and cargo planning.
- A 2nd Officer
 - B Chief Officer
 - C Chief Engineer
 - D Bosun
8. Motivation - Hygiene Theory was propounded by _____.
- A. Herzberg
 - B. Maslow
 - C. McGregor
 - D. Galelio
9. Which of the following is the consequence of addiction to alcohol?
- A Nausea and vomiting
 - B Hypertension and fatty liver
 - C lack of concentration in work
 - D All the above.
10. How may sets of originals of Article of Agreement should be maintained as per MS Act 58, as amended?
- A 5
 - B 6
 - C 7
 - D 8

Section B

Five Questions of 02 Marks each

11. What do you understand by the term "self-management" in Human Resource Management?
- 12 .Define fatigue with example.

13. Enumerate the most important causes of stress by a seafarer?
14. Define Assertiveness.
15. Differentiate between verbal and non-verbal communication.

Section C

Seven Questions of 10 Marks each of which any 05 questions to be answered.

16. Describe the following :
 - a) Selection Process (5 Marks)
 - b) Recruitment Process (5 Marks)
17. Explain the following:
 - a) Concept of team and teamwork (5 Marks)
 - b) Illustrate the importance of teamwork on board the ship (5 Marks)
18. Explain the different types of human errors that can lead to accidents. (10 Marks)
19. a) Describe Managerial Grid Theory Of Leadership developed by Blake and Mouton. (5 Marks)
b) Explain briefly social responsibility (5 Marks)
20. a) Describe the state of Depression (5 Marks)
b) List down techniques to manage Depression. (5 Marks)
21. a) What are the barriers to effective communication? (5 Marks)
b) What are the psychological communication barriers, explain with suitable examples. (5 marks)
22. a) Illustrate briefly the responsibilities and purpose of RPS rule 2005 to seafarer. (6 Marks)
b). Sketch a shipboard organisation structure. (4 Marks)

= = =

