

Indian Maritime University
(A Central University, Govt of India)
End Semester Examinations – June 2025

Programme Name: B Sc (NS)

Semester: VI

Subject Code: UG21T5606

**Subject Name: HUMAN RESOURCE DEVELOPMENT & SHIPPING
MANAGEMENT**

Date: 11.06.2025

Max Marks: 70

Duration: 03 Hrs

Pass Marks: 35

General Instructions

- (i) All Sections (A, B & C) are to be attempted.
- (ii) Options, if any, are specified in respective section.

Section A

Ten MCQs/Fill in the Blanks of 01 Mark each – Choose the correct answer as applicable.

1. Liner Services have _____ trips.
 - a. Scheduled
 - b. Unscheduled
 - c. Long
 - d. Short
2. DPA is a Person, who
 - a. Arranges tugs and Pilots
 - b. Acts as middle man between Shippers and charterers
 - c. Has direct access to the Higher management in a ship management company
 - d. Recruits the crew
3. When an individual attempt to twist logic or manipulate information to get a desired outcome, even if it is not logical nor rational, he or she is engaging in _____.
 - a. Brainstorming
 - b. Rational Thinking
 - c. Mental Gymnastics
 - d. Logical Thinking
4. As per MLC, the Requirement for rest hours in any 24 hrs period is minimum

- a. 14 hrs.
 - b. 10 hrs.
 - c. 6 hrs.
 - d. 12 hrs.
5. Section 76 of M.S. Act, 1958 states that Indian ships leaving from any port or place shall employ officers who are _____ as per the act and in accordance with the manning scales.
- a. Experienced
 - b. Already Employed
 - c. Duly Certified
 - d. Freshers
6. _____ is responsible for Bunker and Port charges in a Time C/P
- a. Charterer
 - b. Freight broker
 - c. Ship owner
 - d. Shipper
7. A _____ attitude is a mind-set that helps see and recognize opportunities even during adversities.
- a. Positive
 - b. Negative
 - c. Indifferent
 - d. Passive
8. _____ is not a part Maslow's hierarchy of needs
- a. Safety Need
 - b. Esteem need
 - c. Self-actualization needs
 - d. Finance need
9. _____ is not considered as the Employer's Liability for Health and Safety
- a. Safe working conditions
 - b. Safety and health protection measures
 - c. Employment agreement
 - d. Medical care
10. Managerial, Operative and _____ are the broad functions of Human Resource Management
- a. Technology
 - b. Advisory
 - c. Marketing
 - d. Promotion

Section B

Five Questions of 02 Marks each

11. What do you understand by term "Cross-Cultural environment and highlight

- a few challenges of Cross-Cultural Environment on board.
12. List the five titles under the Seafarer's Bill of Rights
 13. What information would you find on a Bill of Lading?
 14. What is non-verbal communication and why is it important?
 15. State four causes of Human Errors.

Section C

Seven Questions of 10 Marks each of which any 05 questions to be answered.

- 16 a. What do you understand by Charterparty and give details of the voyage and time charterparty available in terms of responsibilities, costs, and operational control? (6 marks)
- 16 b. Describe the term Demurrage and Despatch? (4 Marks)
- 17 a. State at least five responsibilities of Shipping Agency. (5 Marks)
- 17 b. State at least five differences in between Liner and Tramp services (5 Marks)
- 18 a. Analyse any seven common errors that can occur while administering a Performance Appraisal? (7 Marks)
- 18 b. What are the ways to avoid the errors (3 Marks)
- 19 a. What do understand by term DPA and state a few Roles and Responsibilities of DPA? (3 Marks)
- 19 b. Draw Shipboard organizational chart and briefly describe the duties of each personnel. (7 Marks)
20. Outline the meaning of the following clauses in the Charter Party
 - a. Bunker Clause
 - b. Ship Clause
 - c. Ice Clause
 - b. Lighterage Clause
 - c. Negligence Clause .(2x5=10 Marks)
- 21 a. Explain the term Assertiveness and Motivation. How they are helpful in Decision-making? (5 marks)
- 21 b. How Human error is responsible for Accidents. What are the different factors responsible for Human error? (5 marks)
- 22 a. State the general content of the Article of agreement. (5 marks)
- 22 b. State the Responsibilities of Seafarer. (5 marks)

