

Indian Maritime University
June 2022 End Semester Examinations
B.Sc (Nautical Science)
UG21T5101- ENGLISH & HUMAN FACTORS
Semester 1

Duration- 3 hours.

Maximum Marks – 70

Pass mark:35

Date:17.05.2022

Part A – 10 MCQs (10 X 01 Mark)

- (i) Intensive reading refers to
- A. Reading a text for detailed information.
 - B. Reading for pleasure
 - C. Reading for editing
 - D. Reading for someone else.
- (ii) Teaching a novel is to promote
- A. Reading for details
 - B. Reading for pleasure
 - C. Becoming a writer
 - D. Learning a vocabulary
- (iii) What is the "look and say method" of reading?
- A. The alphabet method
 - B. The Phonic method
 - C. The word method
 - D. The sentence method.
- (iv) The teacher helps understand the organisation of the text during the reading session in class. This phase is called
- A pre reading phase B While-reading phase C Post reading phase D None of the above.
- (v). Reading comprehension is the process of
- A. Decoding letters to read fluently
 - B. Constructing meaning by interacting with the text.
 - C. Understanding all the words to recognize its meaning.

D. Translating the written symbols to corresponding sounds.

(vi) Blocked mind is an example ofbarrier.

- A. Physical Barrier B Semantic Barrier C Psychological barrier D None.

(vii) An effective listener requires

- A Eye contact B Attentiveness C Empathy D All the above

(viii) Communication which focuses on technical or any specialized topic is called..... A General communication B Downward communication C Technical communication D Non-verbal communication

(ix) Gestures & facial expressions are a part of..... Communication

- A Verbal communication B Non-verbal communication C horizontal communication D Downward communication

(x)..... often display a lack of eye contact, poor body posture and an inability to say "no."

- A Passive communicators B Assertive communicators C Aggressive communicators D None.

Part B – 5 Short Questions (05 X 02 Marks)

(i) What is scanning in reading?

(ii) What is the objective of a scanning letter?

(iii) What is meant by an agenda of a meeting?

(iv) Define communication.

(v) What is Assertive communication?

Part C - Long Questions-Answer Any 5 (05 X 10 Marks)

(i) Illustrate briefly (a) the process of listening and (b) the importance of listening (5+5=10)

(ii) Select the correct answer from among the given choices to fill in the blank spaces. (10 Marks)

1. None, but the brave the fair (a. deserve B deserves C deserving D are deserving)

2. Hefor ten hours when the doorbell rang. (A slept B was sleeping C had been sleeping D would sleep)

3. He ran fast lest he..... miss the train. (A may B might C should D would)

4. You mind not smoking in the dining room, please?

(A can B may C shall D would)

5. We..... live in a big house when we were children (A had to B ought to C used to D should)

6. I from her for a month. (A have heard B haven't heard C heard D did not hear)

7. The old man Of Covid last night (A Died B has died C was dead D had died)

8. I very much doubt..... he would accept our offer.(A whether B if C that D if)

9. Who..... the Arya Samaj ?(A found B founds C founded D find)

10. Well Is half done (A Begin B began C begun D beginning)

(iii) Describe and compare verbal and non-verbal communication. (10 marks)

(iv) Briefly explain the following barriers of communication with examples: Linguistic, cultural, physical and psychological. (10)

(v) Write an essay on any **one** of the following. (10 marks)

1. Major ports of India.

2. Benefits of joining Merchant Navy?

3. Impact of Covid19 in our lives.

(vi) Explain the SQ3R reading technique.

(vii) Explain briefly (a) the demands of a seafaring career – technical, physical, emotional, and psychological (b) list a few personal traits that will assist in successful functioning on board. (5+5=10)

