

INDIAN MARITIME UNIVERSITY
(A Central University, Government of India)
End Semester Exams - December 2024
B Sc (NS)
UG21T6101
1st Semester
MARITIME ENGLISH

Date: 10.12.2024	Maximum Marks: 70
Duration: 03 Hours	Pass Marks: 35

General Instructions:

- All sections (A, B and C) are to be attempted.
- Options, if any, are specified in respective section

Section A

**10 MCQs / Fill in the blanks. Choose the correct answer as applicable.
(01 mark each).**

1. Converting a message into thoughts by translating the received stimuli into an interpreted meaning is known as:
A. Response B. Encoding C. Decoding
2. Slide presentations, diagrams, physical models, drawings are examples of _____
A. Written communication B. informal communication C. Visual communication
3. The right way to say ""You could be running into danger." is
a) "WARNING. You are running into danger."
b) "ADVICE. You are running into danger."
c) "INTENTION. You are running into danger."
4. _____ is to be used to announce a distress message
A. PAN B. Mayday C. Securite
5. The life story of a person, written by himself is called _____
A. Journal B. biography C. autobiography
6. What is the purpose of using deodorants or antiperspirants?
a) To keep the skin dry
b) To reduce or mask body odour caused by sweating
c) To decrease sweating

7. _____ is referred to as the process through which people's sensitivity and insight is developed into the state of the other sex.

- A. Gender Equality B. Gender Bias C. Gender Sensitivity

8. Floating, not controlled, without a clearly determinable direction is called _____

- A. Afloat B. Adrift C. Aircraft

9. Which of the following strategies can help overcome barriers to communication?

- a) Ignoring feedback
b) Speaking in a hurried and unclear manner
c) Encouraging active listening and providing feedback

10. What is the recommended amount of time to wash your hands properly with soap and water?

- a) 5 seconds
b) 10 seconds
c) 20 seconds

Section B

Five Questions of 02 Marks each

11. Write any two important advantages and disadvantages of written communication.

12. Explain any two ways of encouraging women to be a part of maritime industry.

13. Clearly define the distinction between sex and gender.

14. State the difference between general and technical communication.

15. Explain the importance of physical fitness, health and personal hygiene on board.

Section C

Seven Questions of 10 Marks each of which any 05 questions to be answered.

16. Explain the Barriers to communication and ways to overcome them.

17. Explain the importance of soft skills and personal traits for a seafarer for the smooth and efficient functioning onboard.

18. a) Briefly explain the role of the cadet onboard and the expectations form them. (5)
b) Describe the functions and responsibilities of the Master. (5)

19. You bought a TV from Evergreen Enterprises, Chennai two months ago. Now it is not functioning properly. Write a complaint letter to the Manager, explaining the problem and telling him what you want him to do.

20. Make critical comments on a book you have read.

21. a) Explain the use of SMCP vs General English in the backdrop of multinational crew. (5)
b) Explain the concept of effective communication on board the ship. (5)

22. Illustrate the benefits of a gender sensitive work place.

