

**INDIAN MARITIME UNIVERSITY**  
(A Central University Government of India)  
**END SEMESTER EXAMINATIONS-June/July 2019**  
**B.Sc Nautical Science**  
**Semester-VI**  
**Human Resource Management**  
**(UG21T3605)**

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**Date: 03-07-2019**  
**Duration: 3 hrs.**

**Maximum Marks: 70**  
**Pass Marks: 35**

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**Note: Question No. 1 is compulsory.**

**Answer any 6 questions from remaining 8 questions (each of 10 marks).**

**Scientific Calculator is permitted if required.**

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- Q.1 (2 x 5 =10 marks)
- (a) Define "recruitment and placement service" as per MS Act 1958.
  - (b) State any *five* satisfiers and any *five* dissatisfiers as per Herzberg's Motivation-Hygiene theory.
  - (c) State any five functions and responsibilities of the Master of a vessel.
  - (d) Define "Maritime Labour Certificate" as per Part VII of the MS Act 1958.
  - (e) Define the term "seafarer" as per Part VII of the MS Act 1958.
- Q2. What is **Performance Appraisal**? List the **dimensions** which might be explored in a typical Performance Appraisal form. (10 marks)
- Q3. (a) Explain briefly the **decision-making process**. (5 marks)  
(b) List down Cadet's role On Board Ship. (5 marks)
- Q4. List and explain any **five communication barriers / breakdowns**. (10 marks)
- Q5. (a) What are the main features of **Douglas McGregor's Theory X and Theory Y**? (5 marks)  
(b) Explain the **managerial grid** approach developed by **Robert Blake and Jane Mouton**. (5 marks)
- Q6. List the demands of a seafaring career. (10 marks)

- Q.7. With the help of a well-labelled diagram explain a typical **shipboard organizational structure**. (10 marks)
- Q8. Explain the concept of **stress** in the context of Human Resource Development. (10 marks)
- Q.9. (a) List any *five* provisions mentioned in Section 95 of MS Act 1958. (5 marks)
- (b) List any *five* social responsibilities of a shipping company. (5 marks)

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