

Indian Maritime University
(A Central University, Govt of India)
End Semester Examinations – June 2024

Programme Name: B Sc (NS)

Semester: IV

Subject Code: UG21T5406

Subject Name: Critical Thinking & Leadership & Soft Skills

Date: 13.06.2024

Max Marks: 70

Duration: 03 Hrs

Pass Marks: 35

General Instructions

- (i) All Sections (A, B & C) are to be attempted.
- (ii) Options, if any, are specified in respective section.

Section A

Answer all questions (10 x 1 mark = 10 marks)

MCQs/Fill in the Blanks – Choose the correct answer as applicable.

1. Which is not a component of ABC in communication?
 - (a) Concise
 - (b) Accuracy
 - (c) Brevity
 - (d) Clarity

2. Mother Theresa is an example for
 - (a) Coalition Leader
 - (b) Servant Leader
 - (c) Democratic Leader
 - (d) Charismatic Leader.

3.is the objective analysis and evaluation of an issue or situation in order to form an accurate or rightful judgment.
 - (a) Creative thinking
 - (b) Backward Induction
 - (c) Critical thinking
 - (d) Counterfactual thinking

4. No "one" leader can run an organisation refers to

- (a) Democratic style of leadership
 - (b) Coalition style of leadership
 - (c) Transactional style of leadership
 - (d) Transformational style of leadership.
5. Which is not a problem-solving tool?
- (a) 8 D
 - (b) Root cause analysis.
 - (c) Apparent cause analysis.
 - (d) Incident Reporting.
6. Decision fatigue means
- (a) Tired of taking too many decisions.
 - (b) Unable to take decisions
 - (c) Taking a long time for decision making.
 - (d) Having multiple choices
7. Decision making begins with _____.
- (a) Selecting alternatives.
 - (b) Identifying decision criteria.
 - (c) Identifying a problem.
 - (d) Eliminating false alternative.
8. "Thank God, I did not get affected by COVID" is an example of
- (a) Deductive argument.
 - (b) Counter factual – Downward.
Counter factual – Upward.
 - (c) Analogy.
9. RAM is shorter than SHYAM. SHYAM is shorter than PREM. RAM is the shortest. This is an example of
- (a) Deductive Argument.
 - (b) Sound Argument
 - (c) Deductive and Sound.
 - (d) Unsound.
10. Information overload is also referred to as
- (a) Infobesity
 - (b) Information explosion
 - (c) Illusion of knowledge
 - (d) All the above.

Section B

Five Questions of 02 Marks each (5 x 2marks = 10 marks)

11. What is the meaning and significance of emotional significance?
12. What are the stages of team building?
13. What is meant by Business Relationship Management?
14. Explain briefly some stress management techniques?
15. What are the stages in Creative Thinking?

Section C

Answer any five out of Seven Questions (5 x 10 marks = 50 marks)

16. Explain with example the difference between RCA and ACA as problem solving tool.
17. Explain the 8D methodology and the process of problem solving ?
18. What is Positive Psychology? What does it focus on ?
19. List and explain the Big Five Personality Dimensions ?
20. Explain the causes, symptoms and coping strategies of stress ?
21. Does an organisation require a transactional or transformational leader to be successful ?
22. What is the purpose and format of an argument? Give examples of Sound Vs unsound argument?

